ANZA ELECTRIC COOPERATIVE, INC.



P O BOX 391909 58470 Hwy 371 Anza, CA 92539 **951-763-4333 Fax 951-763-5297** www.anzaelectric.org e-mail:aec@anzaelectric.org

Commercial Rate Schedule Summary - Rate 20

Irrigation - Demand Metered- Schedule P-1

Single Phase and Three Phase, 60 cycle A.C. at available secondary voltage.

Available for all single phase and three phase agricultural irrigation services only.

An irrigation pump with a rated capacity in excess of 7.5 hp. must be three phase without express consent of the cooperative.

An irrigation pump with a rated capacity of less than 2 hp. will be billed under rate D-1 or A-1 as applicable.

If three phase is not available a phase converter may be installed with express consent of the Cooperative prior to installation and at no cost to the Cooperative. At no time shall the combined load of the phase converter and motor exceed the demand of a 7.5 hp. motor.





The monthly minimum charge under the above rate schedule shall be no less than the service availability charge.

Billing Demand

The billing demand shall be the maximum kilowatt demand established for any fifteen minute period during the billing month and shall be measured by using standard demand and energy equipment for metering.

Power Factor Adjustment

The member/consumer agrees to maintain unity power factor as nearly as possilble. The demand charge may be adjusted by 1% for each 1% by which the power factor is more than 5% from unity.

Power Cost Adjustment

The member/consumer's monthly bills may be increased or decreased each month where the power suppliers actual cost to Anza Electric Cooperative, Inc. varies from the 2022 base rate of \$0.097643 per kWh sold. An adjustment factor will be uniformly applied to all rate classifications on a per kilowatt-hour basis.

Start-Up Requirement

Increment start controls are mandatory for motors over 40 hp.

Special Conditions

Protection of three phase motors and other equipment shall be the responsibility of the consumer. The Cooperative recommends motor savers or other such devices to protect against damage due to single phasing of three phase distribution lines.

Security Lights

We no longer install security lights. However, many security lights still exist on our system. The following monthly costs are for existing lights.

Lights set on existing poles - \$10.50, \$11.50, \$12.50 or \$17.50 per month.

Monthly costs are based on initial construction requirements to install security light.

Payment of Energy Bills

Your monthly energy bill is for electricity you have already used. The bill is due upon receipt but does allow 10 days for pay-ment from the billing date before it is considered delinquent. Failure to receive a bill is not an excuse to neglect payment.

Should your account become delinquent, it is very important to contact the cooperative office to establish payment arrangements to avoid disconnection. You will receive only one phone message before your service is disconnected. Please make sure we always have your correct phone number(s). **This will be your only message**.







Payment of Energy Bills - Continued

When an electric service is disconnected for non-payment, the balance of the account, a \$50 service charge and a deposit may be required before the service can be restored. There is a \$250.00 fee to reconnect services after normal business hours.

Bill Paying Services

Want to pay your bill online or set up an automatic draft? Online bill payment is available at www.anzaelectric.org. Click the PAY ONLINE button on the home page. You'll then be taken to the payment portal. Click the Sign In button. At the "New User" prompt, click create account. You will need your account number to get started. There is also a Quick Pay option where you can pay using only your account number and the last four numbers of your phone number.

Pay-by-Phone system available 24/7. Call 844-311-7201 or 951-763-4333, option 1. The system will recognize your phone number if it is on your AEC account and bring up your account. If you are calling from another number you will need to enter your account number.

Bill Alerts/Reminders can be set up to send you an alert or reminder via text or email letting you know your bill is due, past due, your account profile has changed and/or to receive payment confirmation. Simply ask one of our Member Service Representatives to set you up.

E-billing. Once your profile has been set-up you can choose to receive your bills electronically, by mail or both.

Deposits

- Each applicant is subject to a "soft" credit check used to determine whether a deposit is needed and the amount. "Soft" credit checks don't affect your credit. Some applicants will not be required to pay a deposit because of their good credit rating.
- Be sure to keep your account paid in a timely manner. Deposits equal to twice the average monthly bill may be charged if the account is delinquent three
 out of six months.
- Deposits are refunded either upon disconnection of the electric service or at the customer's request after five years of service. If the account reflects no delinquencies or returned checks, a "soft" credit check will be done through Online Utility Exchange to determine credit worthiness and possible refund. Active accounts eligible for refunds will have their deposits refunded onto their accounts.
- Past due accounts are subject to additional deposits of twice the average bill for that location.

Reporting an Outage

When reporting an outage or problem with your electricity, be prepared to give your name, location number (as shown on your electric bill), property address, phone number and the nature of the problem. In case of an outage, always be sure to check all your breakers, including your main breaker which is normally located at your electric meter.

Please call 951-763-4333. Our crews are on call 24 hours a day.

A \$250.00 fee may be charged if the problem is circuit breakers, fuses or wiring that are not the responsibility of the cooperative.

Co-op Connections Program

This program provides health & medical discounts along with retail and service discounts at national & local businesses.

Looking for a contractor who provides a discount or want to grab some dinner at a discount?

The Co-op Connections program can help you do just that. This card-based member benefit program is designed to deliver added value to our members by offering valuable discounts at participating local and national businesses. Just show your card at any of the participating businesses and receive your discount.

Local businesses offer a discount in return for free advertising from Anza Electric Cooperative. Our list of participating businesses includes restaurants, contractors, salons and more. Check it out!

For a list of local participating discounts log on to www.connections.coop/anza.

National businesses have contracted with Touchstone Energy for all cooperative members to benefit from these offers. For a list of national discounts such as Sprint, Hertz and more, visit www.connections.coop.

Health & Medical Discounts

Prescription Drugs:A partnership with New Benefits - a nationally recognized provider of uninsured health benefits - allows Co-op Connections cardholders to save money on prescription drugs at more than 48,000 pharmacies nationwide, including some in Temecula, Hemet, Anza and the desert area. To find out what pharmacies are participating, log on to www.locateproviders.com.

Co-op Connections Card

ANZA ELECTRIC COOPERATIVE, INC.

A Touchstone Energy* Cooperative

Health Services Discounts: Receive discounts on health services like vision, lab & imaging, dental, chiropractic and hearing. Visit www.connections.coop for more information.







Dental







Prescriptions Hearing

ring Labs & Imaging